

SCRLC 2010 Annual Program

Organizational Resiliency

Values Generation: 15 minutes

Write one word or phrase per post-it note that would describe a successful library. Think about what a renewed and transformed organization would look like.

- What would it physically look like?
- What will users see and experience?
- What will staff see and experience?
- Describe ideal relationships, behaviors, and processes.
- How will it happen?
- What would not be happening?

1. Affinity Diagram Development: 15 minutes

Without talking

Randomly stick your post-it notes on the flipcharts. Then arrange the post-it notes into categories

With talking:

Work as a group to organize all of the post it notes into categories creating an affinity diagram that allows you to see patterns and relationships. Create a header for each category.

2. What Next? (10 minutes)

Begin to develop an action statement for each major category

"The Library will...."

Review and ask "Can we demonstrate outcomes/articulate activities related to each category? "Can we assess/measure success for outcomes/activities?"