

South Central Regional Library Council
E&T Meeting Agenda, 8 /18/2010
Moore Memorial Library, Greene, NY

Present: Glen Wiley, Rebecca Borowski, Pamela Brown, Mary King, Sarah Maximiek, Diane Talbut. Minutes taken by Nora Hardy.

1. **Minutes, 6/16/2010** – Approved.
2. **Recent Events** – Travel restrictions and short staffing still posing major problems for attendance at in-person workshops. Hardy reported that site visits and other member contacts suggest that acceptance is growing for webinar/online learning experiences. The Needs Assessment workshop was well attended, 5 members, 11 non-members from around NYS.
3. **Upcoming Events & Spring/Summer 2010 Planning**- There are many online opportunities planned for the next several months. There will be two new online Special Interest Groups. There will be legal workshops (F2F) planned collaboratively with Finger Lakes Library System, Four County Library System targeting public librarians, although others are very welcome. Sarah recommended a speaker on Customer Service she saw at RASS (Rochester?). Nordstrom's has very strong customer service training and speakers. Pamela recommended a recent book on Disney's customer service philosophy. Topics recommended were mobile technology, online security/privacy (Robert Lackey recently presented very good "Protecting Your Digital Footprint" for FLLS). Committee strongly recommended access to online program archives, possibly with a discounted fee to access.
4. **Survey** – Distance Education – Rebecca Borowski and Pamela Brown will work together on editing a survey for release in the fall.
5. **SCRLC.org-based E&T Resources** – Past, Present & Future! Will be looking for resources which can be added to SCRLC.org to provide professional development, articles, videos, etc. Also hoping to send out periodic emails with links to new website resources/links of interest. Suggestion of brief tutorials on "How we can help you get comfortable with online training and tools". Could use Delicious to create E&T sharing of links (are metrics available for use). Could use Twitter, Facebook, and email to send out Delicious tags for access.
6. **Five Year E & T Plan** – Tabled due to lack of time. Hardy will send everyone links to the wiki where they can review it.
7. **New Business** – Hardy is developing a Conservation/Preservation Grant on disaster preparedness. Mary King recommended having a "take-away" of a completed Disaster Plan for each participant. Pandemic planning and secondary damage should be included, as should discussion of PEMs and water alerts. Local experts: CMOG, Lourdes, Mary Grace Flaherty (formerly Sidney PL).
8. **Around the Table** – Diane Talbut is looking for models to create an Info Commons in her corporate setting. Rebecca reported IC has a new website with access for mobiles. The IC community read is Thoreau's Walden with activities focusing on the environment. Glen has a new office and expanded responsibilities. The CU Physical Sciences Library has no hard-copy resources and the Engineering Lib. will be doing the same, although they will continue to have physical space and staff. Mary is trying to hire staffing for Moore PL's

computing center (funded by NYS stimulus package). Pamela will be starting an Overdrive eBook initiative and launching Sirsi/Dynix serials control. Pamela noted a disturbing trend of librarians being hired who have never worked anywhere before. May be part of the difference between online and F2F students. They will be in strong need of career/professional support which may be an opportunity for SCRLC. Sarah said BU will be hiring after a 2-year hiring freeze. They are dropping Meebo and will use LibraryH3lp for virtual reference.

9. Meeting Schedule –
 1. Mon., Oct. 18, Cornell
 2. Wed., Dec. 15, OPAL