

SCRLC Resource Sharing Committee meeting
January 16, 2013
Notes

Present: Linda Beins (Finger Lakes Library System), Lorie Brown (Southern Tier Library System), Caitlin Finlay (Cornell University), Ben Hogben (Ithaca College), Jesslynn Shafer (SUNY Binghamton),

Absent: Amanda Hollister (Broome Community College), Gregg Kiehl (Tompkins Cortland Community College), Deborah Spanfelner, Chair (Broome Community College)

Review Minutes: The committee approved the minutes from the previous meeting.

Review and discuss RS Committee Goals for 2013

The 2013 Committee goals are based on the SCRLC's 5 year *Plan of Service*.

<http://www.scrlc.org/data/PlanofService20112016R1.pdf>

Analyze ILL trends

In 2013 the RS Committee will identify and describe the scope of interlibrary loan activity throughout the region then:

- Consider and propose new metrics to track ILL trends including e-publications, purchase on demand activity and cloud-base services;
- Survey the membership regarding what services are wanted by membership;
- Identify and publicize publisher and institutional policies related managing e-publications (on RS LibGuide);
- Produce an annual report summarizing ILL activity in 2013.
- Include on the ILL collection form a section asking if something has changed during the year that would affect stats.

Matthew will update the LibGuide regularly and/or distribute information via distribution list, an SCRLC newsletter as appropriate. All members of the committee are welcome to send info to him to distribute. We want to avoid inundating people on the list with too many e-mails, which subsequently get ignored.

Delivery Services

- Review customer satisfaction with ILL delivery services semiannually. Empire Library Delivery (ELD) replaced LAND – a New York State delivery system. Whole different customer service element, tracking is a part of it. It is currently a work in progress. **Jesslynn** will send out a link for info.

Continuing Education

- Identify and publicize free web-based CE that supports daily RS activities, library network change and development, RDA information, and links to on-line conferences via LibGuide.
- Organize three webinars.

Lorie suggested the possibility of offering “Cataloging 411,” a service apparently offered in the past. In the past, SCRLC may have offered cataloging, or training in cataloging. **Jesslynn** suggested resource sharing, in the sense that Binghamton Univ. does cataloging for other libraries, to save their staff time.

Continuing Education on demand, i.e. anything with WorldCat, RDA, ILLiad, YouTube , and so forth.

Linda RS people have specific training needs not covered in general training. **Matthew** suggests that some training needs to be done in person, and some not. How do we get the word to people about learning opportunities? Many people aren’t on lists and are hard to reach.

This information will be included in the LibGuide and sent out via this SCRLC weekly newsletter.

BARC - last-resort ILL

Review Bibliographic & Referral Center (BARC) semiannually.

Linda says OCLC offers a credit for cleaning up holdings records. **Matthew** suggests this may be a useful newsletter item – are there other “tips” for saving money?

Linda would like to know what money the systems using BARC are saving by going to BARC.

Matthew: it saves staff and training time for libraries without knowledgeable staff. BARC comes to around \$15-20 per transaction. Do we need to benchmark this system?

Lorie suggested that if Linda’s system implemented BARC, it would dramatically reduce the service offered to her patrons, so that must be considered against financial cost.

Review and comment on Environmental Scan report (30 minutes)

The document is complete. It is posted on SCRLC website and will appear on the LibGuide shortly. The committee can review the usefulness of continuing this type of data collection, or consider alternatives.

Committee membership status update

The Committee lost four members this year due to retirements and new jobs. (Two are academic, one school system and a special library). The number of people who are supposed to be on the committee is 10. We have good academic representation; there may be a representative from Oneonta to replace Pam. Bigger challenge, replacing school librarians. **Matthew** has contacted 3 BOCES directors to find someone from a school library system. This member does not have to be an ILL person, but it is important the person understands the “big picture” in representing RS in school systems. **Jesslynn, Ben and Caitlin** asked: can a general informational e-mail can be sent out. Nominations are welcome. **Matthew** will send an email to potential members as suggested.

Committee meeting dates

Dates are set. If any Committee has an on-going conflict please let Matthew know. Meeting dates are:

January 16, July 10, September 18 and October 16.

