



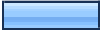






SCRLC Membership Survey






1. Please indicate your library/organization type.

		Response Percent	Response Count
Academic		39.3%	55
Hospital		10.7%	15
Public		12.9%	18
Public Library System		5.7%	8
School		10.0%	14
School Library System		5.0%	7
Special Non Profit		9.3%	13
Special For Profit		0.7%	1
Other		6.4%	9
		answered question	140
		skipped question	0

2. Please select the description that best reflects your primary area of responsibility.

		Response Percent	Response Count
Administrator		25.7%	36
Librarian/Director of a One-Person Library		23.6%	33
Public Services or Reference		14.3%	20
IT, Systems, or Emerging Technologies		2.9%	4
Technical Services or Collection Management		9.3%	13
Access Services, Resource Sharing, or Circulation		6.4%	9
Collection Development/Management		2.9%	4
Archives or Special Collections		0.0%	0
Library Assistant/Support Staff		14.3%	20
Student Assistant		0.7%	1
	Other (please specify)		18
		answered question	140
		skipped question	0

3. Do you have an MLS/MLIS degree?

		Response Percent	Response Count
Yes		64.3%	90
No		33.6%	47
Working on one		2.1%	3
		Comment:	3
		answered question	140
		skipped question	0

4. Which programs and services do you feel should be the highest priorities for SCRLC? Select all that apply. Please note your selections on paper so you can provide more details for each of your choices later in the survey.

	1st	2nd	3rd	4th	5th	6th	7th	Rating Average	Response Count
Continuing Education (includes face-to-face workshops, customized training, and distance learning)	52.9% (54)	23.5% (24)	12.7% (13)	6.9% (7)	2.0% (2)	1.0% (1)	1.0% (1)	1.88	102
Resource Sharing (includes CCDA, BARC, subsidies, union listing, networking)	18.2% (18)	22.2% (22)	21.2% (21)	22.2% (22)	4.0% (4)	9.1% (9)	3.0% (3)	3.11	99
Digitization/Tools of History (includes training, onsite help, consultations, equipment)	3.4% (3)	10.2% (9)	15.9% (14)	21.6% (19)	20.5% (18)	21.6% (19)	6.8% (6)	4.38	88
Virtual Reference (includes AskUs 24/7 & mobile SMS text)	3.3% (3)	10.0% (9)	8.9% (8)	20.0% (18)	26.7% (24)	13.3% (12)	17.8% (16)	4.68	90
Information Technology (includes databases & grants for projects)	13.4% (13)	28.9% (28)	26.8% (26)	12.4% (12)	8.2% (8)	8.2% (8)	2.1% (2)	3.06	97
Hospital Library Services Program (includes grants to hospitals & MISP-Medical Information Services Program) ILLs)	12.9% (12)	2.2% (2)	2.2% (2)	8.6% (8)	9.7% (9)	21.5% (20)	43.0% (40)	5.37	93
Advocacy & Communications (includes listservs, field visits, focus groups, social media, report cards, contacting legislators)	7.0% (7)	11.0% (11)	18.0% (18)	14.0% (14)	22.0% (22)	19.0% (19)	9.0% (9)	4.26	100
Other (if selected, please specify below)	16.7% (1)	0.0% (0)	16.7% (1)	0.0% (0)	33.3% (2)	0.0% (0)	33.3% (2)	4.67	6
Other (please specify)									3
answered question									113
skipped question									27

5. Why did you select that service or program as your top priority?	
	Response Count
	86
answered question	86
skipped question	54

6. Within this list, please rank your TOP FIVE Continuing Education priorities for SCRLC.							
	1st Priority	2nd Priority	3rd Priority	4th Priority	5th Priority	Rating Average	Response Count
Provide continuing education workshops/programs/training	90.7% (88)	8.2% (8)	0.0% (0)	1.0% (1)	0.0% (0)	1.11	97
Offer customized continuing education/training at your library (for staff or end-users: such as information literacy or technology)	11.3% (9)	57.5% (46)	12.5% (10)	13.8% (11)	5.0% (4)	2.44	80
Sponsor bus trips to east-coast conferences	0.0% (0)	10.7% (6)	30.4% (17)	28.6% (16)	30.4% (17)	3.79	56
Coordinate Special Interest Groups (Resource Sharing, Information Literacy, Library Assistants, Marketing, Online Book Discussion)	3.2% (3)	26.6% (25)	36.2% (34)	21.3% (20)	12.8% (12)	3.14	94
Facilitate career development/recruitment activities/programs for new and prospective librarians	1.2% (1)	14.3% (12)	21.4% (18)	32.1% (27)	31.0% (26)	3.77	84
Offer assistance with conservation and preservation of library resources/materials	3.5% (3)	8.2% (7)	25.9% (22)	23.5% (20)	38.8% (33)	3.86	85
Other (if selected, please specify below)	33.3% (1)	0.0% (0)	33.3% (1)	33.3% (1)	0.0% (0)	2.67	3
					Other (please specify)		3
					answered question		107

7. Within this list, please rank your TOP FIVE Resource Sharing priorities for SCRLC.

	1st Priority	2nd Priority	3rd Priority	4th Priority	5th Priority	Rating Average	Response Count
Help libraries with the Coordinated Collection Development for Academics (CCDA)program	27.8% (20)	15.3% (11)	19.4% (14)	13.9% (10)	23.6% (17)	2.90	72
Facilitate Resource Sharing/Document Delivery e.g., CampusShip)	24.7% (20)	28.4% (23)	21.0% (17)	18.5% (15)	7.4% (6)	2.56	81
Offer a resource sharing subsidy	28.6% (20)	25.7% (18)	21.4% (15)	14.3% (10)	10.0% (7)	2.51	70
Support BARC (Bibliographic And Referral Center)for last resort ILL and union listing	10.8% (7)	13.8% (9)	27.7% (18)	29.2% (19)	18.5% (12)	3.31	65
Organize the Resource Sharing Users' Group	17.5% (11)	19.0% (12)	15.9% (10)	20.6% (13)	27.0% (17)	3.21	63
Bring ILLiad to smaller libraries	15.2% (7)	23.9% (11)	15.2% (7)	19.6% (9)	26.1% (12)	3.17	46
Other (if selected, please specify below)	83.3% (5)	0.0% (0)	0.0% (0)	0.0% (0)	16.7% (1)	1.67	6
					Other (please specify)		6
					answered question		92
					skipped question		48

8. Within this list, please rank your TOP FIVE Digitization priorities for SCRLC.

	1st Priority	2nd Priority	3rd Priority	4th Priority	5th Priority	Rating Average	Response Count
Increase the number of Tools of History collections	25.0% (14)	14.3% (8)	10.7% (6)	12.5% (7)	37.5% (21)	3.23	56
Develop lesson plans for classroom use of Tools of History	14.7% (5)	14.7% (5)	14.7% (5)	35.3% (12)	20.6% (7)	3.32	34
Teach staff how to digitize	27.9% (19)	19.1% (13)	26.5% (18)	13.2% (9)	13.2% (9)	2.65	68
Digitize materials on behalf of members	15.6% (7)	22.2% (10)	11.1% (5)	26.7% (12)	24.4% (11)	3.22	45
Offer workshops on aspects of digitization including metadata, copyright, and project management	32.1% (27)	25.0% (21)	21.4% (18)	15.5% (13)	6.0% (5)	2.38	84
Develop web-based training modules	12.0% (9)	30.7% (23)	22.7% (17)	20.0% (15)	14.7% (11)	2.95	75
Offer digitization grants	16.2% (11)	14.7% (10)	29.4% (20)	20.6% (14)	19.1% (13)	3.12	68
Other (if selected, please specify below)	100.0% (1)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	1.00	1
Other (please specify)							4
answered question							95
skipped question							45

9. Within this list, please rank your Virtual Reference priorities for SCRLC.

	1st Priority	2nd Priority	3rd Priority	4th Priority	5th Priority	Rating Average	Response Count
Maintain consortial membership in AskUs 24/7 statewide virtual reference project.	62.7% (42)	7.5% (5)	9.0% (6)	6.0% (4)	14.9% (10)	2.03	67
Provide cost sharing opportunities for individual libraries to participate in Ask/Us 24/7.	20.3% (14)	47.8% (33)	11.6% (8)	11.6% (8)	8.7% (6)	2.41	69
Provide cost sharing opportunities for libraries to participate in collaborative SMS text messaging reference & mobile technologies.	13.0% (9)	21.7% (15)	30.4% (21)	21.7% (15)	13.0% (9)	3.00	69
Offer QuestionPoint training for Ask/Us 24/7.	7.6% (5)	16.7% (11)	39.4% (26)	27.3% (18)	9.1% (6)	3.14	66
Avail training for SMS text messaging reference.	4.7% (3)	7.8% (5)	7.8% (5)	31.3% (20)	48.4% (31)	4.11	64
Other (if selected, please specify below)	66.7% (4)	16.7% (1)	0.0% (0)	0.0% (0)	16.7% (1)	1.83	6
					Other (please specify)		9
					answered question		82
					skipped question		58

10. Within this list, please rank your TOP FIVE Information Technology priorities for SCRLC.

	1st Priority	2nd Priority	3rd Priority	4th Priority	5th Priority	Rating Average	Response Count
Provide free OCLC World Cat/FirstSearch region-wide access	50.7% (34)	20.9% (14)	7.5% (5)	10.4% (7)	10.4% (7)	2.09	67
Provide free Wilson Select Plus Full-Text region-wide access	16.4% (9)	29.1% (16)	30.9% (17)	10.9% (6)	12.7% (7)	2.75	55
Provide free NewsBank region-wide access	6.4% (3)	36.2% (17)	14.9% (7)	27.7% (13)	14.9% (7)	3.09	47
Provide free Gale Literature Resource Center (all residents access through their public libraries)	5.5% (3)	14.5% (8)	34.5% (19)	30.9% (17)	14.5% (8)	3.35	55
Offer grants for technology projects benefiting the region	19.0% (11)	5.2% (3)	25.9% (15)	24.1% (14)	25.9% (15)	3.33	58
Develop & host customized distribution lists (Listservs)for members	9.5% (2)	9.5% (2)	19.0% (4)	38.1% (8)	23.8% (5)	3.57	21
Provide discounted access to electronic resources	33.9% (20)	22.0% (13)	16.9% (10)	8.5% (5)	18.6% (11)	2.56	59
Offer mentoring/consulting in the area of IT & web design	15.4% (4)	30.8% (8)	23.1% (6)	7.7% (2)	23.1% (6)	2.92	26
Other (if selected, please specify below)	0.0% (0)	100.0% (2)	0.0% (0)	0.0% (0)	0.0% (0)	2.00	2
Offer virtual meeting/workshop rooms(OPAL,GoToMeeting)that can be "booked" by member libraries	21.7% (5)	21.7% (5)	4.3% (1)	26.1% (6)	26.1% (6)	3.13	23
Other (please specify)							4
answered question							93
skipped question							47

11. Within this list, please rank your HLSP priorities for SCRLC.

	1st Priority	2nd Priority	3rd Priority	4th Priority	5th Priority	Rating Average	Response Count
Provide grants to member libraries	22.8% (13)	26.3% (15)	21.1% (12)	17.5% (10)	12.3% (7)	2.70	57
Support health-related interlibrary loan requests (MISP)	26.8% (15)	14.3% (8)	28.6% (16)	14.3% (8)	16.1% (9)	2.79	56
Provide free or discounted access to electronic resources	36.7% (22)	35.0% (21)	16.7% (10)	5.0% (3)	6.7% (4)	2.10	60
Offer Continuing education opportunities	20.7% (12)	19.0% (11)	24.1% (14)	29.3% (17)	6.9% (4)	2.83	58
Assist with writing Mid-Atlantic Region grants	3.9% (2)	7.8% (4)	7.8% (4)	27.5% (14)	52.9% (27)	4.18	51
Other (if selected, please specify below)	50.0% (1)	0.0% (0)	0.0% (0)	0.0% (0)	50.0% (1)	3.00	2
Other (please specify)							5
answered question							67
skipped question							73

12. Within this list, please rank your TOP FIVE Advocacy, Communications & Outreach priorities for SCRLC.

	1st Priority	2nd Priority	3rd Priority	4th Priority	5th Priority	Rating Average	Response Count
Conduct focus groups	20.7% (6)	17.2% (5)	3.4% (1)	31.0% (9)	27.6% (8)	3.28	29
Offer consulting services	17.9% (7)	20.5% (8)	15.4% (6)	17.9% (7)	28.2% (11)	3.18	39
Provide field visits from SCRLC staff	14.8% (4)	7.4% (2)	25.9% (7)	22.2% (6)	29.6% (8)	3.44	27
Offer personalized services (invoicing, deposit accounts, etc.)	18.8% (3)	25.0% (4)	37.5% (6)	6.3% (1)	12.5% (2)	2.69	16
Spot trends affecting libraries	16.1% (9)	19.6% (11)	26.8% (15)	19.6% (11)	17.9% (10)	3.04	56
Provide networking opportunities (annual meeting, academic & special library luncheons, etc.)	30.4% (17)	25.0% (14)	19.6% (11)	12.5% (7)	12.5% (7)	2.52	56
Advocate on issues of importance to libraries	29.0% (18)	24.2% (15)	25.8% (16)	11.3% (7)	9.7% (6)	2.48	62
Promote public awareness of libraries	28.6% (14)	24.5% (12)	14.3% (7)	24.5% (12)	8.2% (4)	2.59	49
Facilitate collaboration among libraries	25.0% (15)	23.3% (14)	13.3% (8)	23.3% (14)	15.0% (9)	2.80	60
Develop SCRLC's social media presence	0.0% (0)	18.8% (3)	31.3% (5)	18.8% (3)	31.3% (5)	3.63	16
Other (if selected, please specify below)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	100.0% (2)	5.00	2
					Other (please specify)		3
					answered question		94
					skipped question		46

13. Are there services or programs that we should stop offering? Please specify and indicate why.

	Response Count
	18
answered question	18
skipped question	122

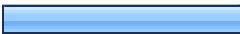




14. Please indicate how SCRLC performs in each program and service area.

	Excellent	Above average	Average	Below average	Poor	Don't know	Rating Average	Response Count
Advocating on behalf of libraries	24.2% (22)	28.6% (26)	22.0% (20)	3.3% (3)	1.1% (1)	20.9% (19)	2.91	91
Bibliographic & Referral Center (BARC)	10.7% (9)	10.7% (9)	14.3% (12)	0.0% (0)	0.0% (0)	64.3% (54)	4.61	84
Continuing Education Programs	28.6% (26)	45.1% (41)	9.9% (9)	5.5% (5)	0.0% (0)	11.0% (10)	2.36	91
Communicating & consulting with members	26.1% (23)	37.5% (33)	14.8% (13)	4.5% (4)	0.0% (0)	17.0% (15)	2.66	88
Responsiveness to members	28.6% (26)	35.2% (32)	15.4% (14)	0.0% (0)	1.1% (1)	19.8% (18)	2.69	91
Visits from SCRLC staff to share information & learn about your library	18.6% (16)	23.3% (20)	19.8% (17)	2.3% (2)	2.3% (2)	33.7% (29)	3.48	86
Focus Groups	10.5% (9)	7.0% (6)	18.6% (16)	4.7% (4)	0.0% (0)	59.3% (51)	4.55	86
Virtual Reference Service Collaboratives (Ask Us 24/7, My Info Quest)	11.6% (10)	14.0% (12)	12.8% (11)	0.0% (0)	2.3% (2)	59.3% (51)	4.45	86
Custom services (billing, deposit accounts, etc.)	8.1% (7)	11.6% (10)	12.8% (11)	1.2% (1)	1.2% (1)	65.1% (56)	4.71	86
Database & electronic resources offerings	22.7% (20)	27.3% (24)	21.6% (19)	2.3% (2)	0.0% (0)	26.1% (23)	3.08	88



Hosting members' distribution lists (listservs)	11.9% (10)	14.3% (12)	21.4% (18)	1.2% (1)	0.0% (0)	51.2% (43)	4.17	84
SCRLC's Website's content	14.1% (12)	23.5% (20)	27.1% (23)	7.1% (6)	0.0% (0)	28.2% (24)	3.40	85
SCRLC's Website's ease-of-use	10.6% (9)	25.9% (22)	27.1% (23)	7.1% (6)	1.2% (1)	28.2% (24)	3.47	85
Resource Sharing User Group meetings	8.4% (7)	14.5% (12)	14.5% (12)	0.0% (0)	0.0% (0)	62.7% (52)	4.57	83
Tools of History--collections	5.7% (5)	18.4% (16)	23.0% (20)	0.0% (0)	2.3% (2)	50.6% (44)	4.26	87
Tools of History website--ease-of-use	4.7% (4)	11.8% (10)	24.7% (21)	2.4% (2)	1.2% (1)	55.3% (47)	4.49	85
Tools of History--training & instruction	3.5% (3)	8.2% (7)	15.3% (13)	0.0% (0)	2.4% (2)	70.6% (60)	5.01	85
answered question								96
skipped question								44

15. Please rank the following databases by their importance to your library users.							
	1st Priority	2nd Priority	3rd Priority	4th Priority		Rating Average	Response Count
First Search Basic (includes WorldCat, Medline, World Almanac, WorldCatDissertations & more)	64.0% (57)	14.6% (13)	9.0% (8)	11.2% (10)	1.1% (1)	1.67	89
WilsonSelect Full-Text	16.0% (13)	38.3% (31)	25.9% (21)	16.0% (13)	3.7% (3)	2.44	81
NewsBank	13.9% (11)	21.5% (17)	34.2% (27)	25.3% (20)	5.1% (4)	2.75	79
Gale Literature Resource Center	9.5% (7)	23.0% (17)	25.7% (19)	32.4% (24)	9.5% (7)	2.90	74
Please explain your ranking:							42
answered question							96
skipped question							44

16. Please indicate if your institution subscribes independently (e.g., via SUNY, BOCES, independently, etc.) to any of the databases listed above.

		Response Percent	Response Count
FirstSearch		35.7%	20
WilsonSelect Full-Text		12.5%	7
Newsbank		12.5%	7
Gale Literature Resource Center		21.4%	12
Don't know		55.4%	31
		answered question	56
		skipped question	84





17. Have you been participating in the free Wilson OmniFile Full Text Select trial?

		Response Percent	Response Count
Yes		9.0%	7
No		91.0%	71
If you answered yes, when did you begin participating?			7
		answered question	78
		skipped question	62



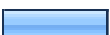




18. Please list any databases or content that you would like to see offered through SCRLC in place of or in addition to those listed. Indicate why they are important to your library users.

	Response Count
	20
answered question	20
skipped question	120





19. Annual Meeting: Although there is only one voting representative per member library (excluding personal & affiliates), the event is open to everyone working in a member library or library system (and their members, too!). How often do you attend SCRLC's annual meeting?

		Response Percent	Response Count
Always		4.4%	4
Usually		12.2%	11
Sometimes		14.4%	13
Never		68.9%	62
	If you do not attend, please explain why.		36
		answered question	90
		skipped question	50




20. Please tell us what time(s) of the day and format(s) for the annual meeting would work best for you. If you have a suggestion for topics and speaker(s), please provide them in the comments section. Choose as many options as you like.

		Response Percent	Response Count
AM Workshop, Lunch, Business Meeting		33.0%	30
Business Meeting, Lunch, Speaker		18.7%	17
Business Meeting, Lunch, PM Workshop		15.4%	14
All-day Workshop; Lunch/Business Meeting		12.1%	11
Dinner, Business Meeting, Speaker		1.1%	1
No preference		33.0%	30
I will never attend the Annual Meeting		18.7%	17
	Comments:		6
		answered question	91
		skipped question	49

21. SCRLC's Mission Statement is as follows: "The South Central Regional Library Council leads, advocates for, and challenges libraries, promoting collaboration in a changing information environment." Please rate SCRLC's success in meeting its mission.

		Response Percent	Response Count
Very successful		29.5%	28
Successful		44.2%	42
Less than successful		5.3%	5
Not successful		0.0%	0
I don't know		21.1%	20
		Comment:	7
		answered question	95
		skipped question	45

22. How would you change SCRLC's mission statement?

		Response Percent	Response Count
Leave it alone!		81.6%	62
It should be changed, but I don't have a suggestion.		11.8%	9
I would modify it as below:		6.6%	5
		Mission Statement:	9
		answered question	76
		skipped question	64

23. If you could change one thing about SCRLC's programs and services, what would it be?

	Response Count
	25
answered question	25
skipped question	115

24. Please add any other comments or suggestions that you would like to share. Thank you once again for your time!

	Response Count
	14
answered question	14
skipped question	126

Other (please specify)

1	Technical Services, Serials	Feb 18, 2011 12:56 PM
2	Public services, Reference, Access services, Student assistant program, Reserves, McNaughton collection, Research assistance, Tech services, Cataloging.	Feb 21, 2011 7:24 AM
3	Administrative Assistant to the Director	Feb 22, 2011 5:20 AM
4	Also Electronic Resources	Feb 22, 2011 6:10 AM
5	school librarian	Feb 23, 2011 9:15 AM
6	two person School Library Media Center	Feb 28, 2011 9:57 AM
7	Circulation/Reserves Librarian and Facility Management	Mar 2, 2011 12:11 PM
8	school library solo employee	Mar 4, 2011 5:32 AM
9	Reference and teaching	Mar 4, 2011 6:55 AM
10	Interlibrary Loan	Mar 4, 2011 10:10 AM
11	Collection Management / Special Collections	Mar 4, 2011 10:19 AM
12	Director with part time staff	Mar 4, 2011 11:41 AM
13	Librarian/Director - One assistant	Mar 4, 2011 12:08 PM
14	Circuit Program	Mar 4, 2011 12:30 PM
15	substitute, plumber, purchaser, reader's advisory, etc.	Mar 4, 2011 12:32 PM
16	Education	Mar 4, 2011 1:38 PM
17	But six people work here. All part-time.	Mar 5, 2011 9:46 AM

Other (please specify)

18	Medical Staff Coordinator	Mar 7, 2011 6:17 AM
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Comment:		
1	considering one & seeking funding/financing	Feb 22, 2011 6:25 AM
2	I am a long-term sub for the year	Mar 1, 2011 6:53 AM
3	ms in quantitative genetics of the dairy cow	Mar 4, 2011 12:32 PM

Other (please specify)		
1	ToH digitization centers where libraries could bring collections to be digitized, OCRred and loaded into ToH	Feb 28, 2011 8:56 AM
2	Outreach to local community.	Mar 3, 2011 9:47 AM
3	Emerging Technologies Literacy Special Interest Group	Mar 4, 2011 12:49 PM

2. Why did you select that service or program as your top priority?

Response Text		
1	It is why the regional councils were created and should be the driving force	Feb 18, 2011 12:58 PM
2	Always interested in learning something new that I can use in my library	Feb 18, 2011 12:59 PM
3	It's essential for librarians and library staff to stay current with library and information developments, and continuing education makes this possible.	Feb 18, 2011 12:59 PM
4	As a solo librarian need to develop professional as much as is possible.	Feb 18, 2011 1:15 PM
5	Resource sharing will increase in importance as local budgets do not increase.	Feb 18, 2011 1:26 PM
6	Ever library assistant or librarian has to learn new things. SCRLC can do so in an affordable fashion.	Feb 18, 2011 1:40 PM
7	With libraries everywhere under threat of cuts, resource sharing can help ameliorate some of the budgetary problems. Plus sharing expertise across the field is always beneficial.	Feb 18, 2011 2:10 PM
8	I see training and workshops as having the high return on investment. Teaching people to do more with less is more important now then ever. Everything else listed is also very important but skills and knowledge to manage those other areas effectively time and energy could be wasted.	Feb 19, 2011 6:40 AM
9	I work with 24/7 and find it is a wonderful program.	Feb 19, 2011 8:23 AM
10	It's generally the only source of library-oriented training I get	Feb 19, 2011 10:02 AM
11	In these economic and changing times, library councils should be the groups to represent individual libraries to the government, and be a medium through which those individual libraries can communicate with each other and other library/non-library groups.	Feb 21, 2011 5:12 AM
12	Technology and direction/variety of library services required is changing ever more rapidly. It is very difficult for individual library personnel to keep up with these changes without assistance.	Feb 21, 2011 5:26 AM
13	Importance of continuing education & networking.	Feb 21, 2011 7:20 AM
14	Money is continually being cut. One central place for CE is a plus to everyone.	Feb 21, 2011 7:21 AM
15	In a community college, rapid changes occur that foster the need for continuing ed.	Feb 21, 2011 7:29 AM
16	this is the service i use the most from your organization	Feb 21, 2011 7:53 AM

2. Why did you select that service or program as your top priority?

Response Text		
17	As a SUNY library our budget has been flat for years. We need all the help we can get to be able to purchase databases and services, like LiBGuides for example...	Feb 21, 2011 8:08 AM
18	I appreciate having opportunities for continuing education close to home. Local training also provides an opportunity to meet other people in our region. Continuing ed can also include one-day conferences or workshops where we have an opportunity to explore shared areas of interest.	Feb 21, 2011 11:45 AM
19	Networking purposes	Feb 21, 2011 2:01 PM
20	The affordable regional learning opportunities are critical to making them accessible by myself and my staff -- and we do need to keep up to be able to do our jobs as we should.	Feb 22, 2011 6:12 AM
21	It was tough to rank these as I have always considered the continuing ed and resource sharing components together as the heart of the group. I see the value of moving forward with technology and getting grants, though, so i'm not sure if i should flip my rankings...	Feb 22, 2011 6:32 AM
22	HLSP provides valuable assistance with medical information resources for our clinical providers	Feb 22, 2011 6:52 AM
23	My library depends mainly on the database subscriptions that we receive.	Feb 22, 2011 7:26 AM
24	Resource Sharing is a very important part of our service. As budgets get cut or frozen and we cannot purchase as much for collection development, resource sharing is a necessary supplement to our services.	Feb 22, 2011 8:16 AM
25	We are all expected to work harder and possibly with less resources. SCRLC should be the advocate for libraries in respect to training for challenges of the future.	Feb 22, 2011 9:10 AM
26	Because this is the area of service most important to our daily operations.	Feb 22, 2011 11:56 AM
27	Because patrons want technology!1	Feb 22, 2011 3:26 PM
28	As a librarian in a small library with limited materials, resource sharing allows us to provide a greater breadth of services.	Feb 23, 2011 5:38 AM
29	Best immediate results to improve service to public	Feb 23, 2011 6:22 AM
30	Immediate service to the community	Feb 23, 2011 7:22 AM
31	Our OCLC subscription has been the most useful SCRLC service for us	Feb 23, 2011 9:26 AM
32	Because it is the primary focus of my job and I feel in this rapidly changing environment, information technology is vital	Feb 23, 2011 10:01 AM
33	Information technology is the future and students need to be prepared.	Feb 24, 2011 5:18 AM
34	Who better to keep us informed and educated about all the new things that are constantly coming out.	Feb 24, 2011 6:47 AM
35	As a hospital librarian, the HLSP program provides the most benefit to my library.	Feb 24, 2011 12:10 PM
36	SCRLC workshops are our main of of participating in continuing educaion. We avail ourselves of some of the workshops	Feb 24, 2011 12:35 PM
37	FACE TO FACE WORKSHOPS WAS THE MOST REWARDING: a/ direct contact with the presenter b/ networking with others c/ materials that later one can "plug" into d/ hands on	Feb 25, 2011 4:47 AM
38	Programs that effect me most directly and prove most useful to me as a SCRLC member.	Feb 28, 2011 8:29 AM
39	Info. Tech.	Feb 28, 2011 8:56 AM

2. Why did you select that service or program as your top priority?

	Response Text	
40	Information technology is the single most important aspect of 21st century librarianship.	Mar 1, 2011 5:53 AM
41	The training you offer that I have participated in has been excellent. While funding gets tighter, traveling for training will become less and less possible. It's great that we have access to quality training locally!	Mar 1, 2011 7:51 AM
42	Depend on SCRLC member libraries to provide materials and also to lend our materials	Mar 1, 2011 8:07 AM
43	Resource sharing holds a high priority with my librarians especially in these difficult financial times.	Mar 2, 2011 5:41 AM
44	With the current financial situation in the state and federal government, advocating for libraries and keeping all members aware of the political climate are extremely important.	Mar 2, 2011 6:12 AM
45	I think continuing education is something that all member libraries can benefit from and use to become better librarians.	Mar 3, 2011 6:57 AM
46	Hospital Library, one person.	Mar 3, 2011 8:22 AM
47	Sharing is a more effective way of managing shrinking budgets and resources.	Mar 3, 2011 8:59 AM
48	SUNY's strategic planning initiative.	Mar 3, 2011 9:47 AM
49	Being able to meet the needs of our patrons even as our library budget is frozen or shrinks remains crucial.	Mar 3, 2011 11:35 AM
50	Need for timely workshops that are possible to attend without huge outlays of time or expenses.	Mar 3, 2011 11:46 AM
51	In this age of budget restrictions, cost cutting etc. I feel it is important to share knowledge (not reinvent the wheel) A time saver and can always use and improve the work of others to make it the best it can be. .	Mar 3, 2011 11:50 AM
52	No one library can provide resources to its user alone. Sharing our resources has always been how libraries can provide fast access to our constituencies. More than ever, libraries need to work together to provide resources to constituencies.	Mar 3, 2011 11:52 AM
53	It seems like professional development funds are depleting across the state, and the SCRLC workshops I have attended have been top-notch and affordable.	Mar 3, 2011 12:24 PM
54	The small grant we receive each year is very helpful in offsetting our educational supplies costs.	Mar 3, 2011 12:41 PM
55	Resource sharing is an effective way of managing shrinking budgets and resources.	Mar 3, 2011 12:47 PM
56	The grant enables us to keep our "fleet" of computers from getting too outdated and slow.	Mar 3, 2011 12:53 PM
57	CE is essential for library staff.	Mar 3, 2011 4:56 PM
58	New York State's budget crisis is threatening library funding; advocacy is needed more than ever to "rally the troops" to pressure continued funding from the state.	Mar 4, 2011 5:34 AM
59	In this era of shrinking budgets for library materials, finding ways to develop collections and share resources effectively should be a top priority.	Mar 4, 2011 6:22 AM
60	Continuing education is essential to keep a librarian up to date in the field. In these days of budget cuts attending local programs is much more feasible than attending those at a distance.	Mar 4, 2011 7:04 AM
61	The workshops have been very helpful.	Mar 4, 2011 8:22 AM
62	I believe that we need to be trained well to do our jobs well, and it's hard to search out training on our own.	Mar 4, 2011 9:25 AM

2. Why did you select that service or program as your top priority?

Response Text		
63	Education can aid all libraries and we all have educational needs beyond what our libraries can provide us.	Mar 4, 2011 9:31 AM
64	It is important to keep abreast of and new education and initiatives so libraries and staff will be current in performing its task.	Mar 4, 2011 10:14 AM
65	Continuing Education at the level Scouth Central provides would be very difficult to duplicate locally. Increasing use of webinars will improve attendance and allow more people to participate. These are difficult choices.	Mar 4, 2011 10:20 AM
66	Primarily what I have gained from being a part of SCRLC. Resource sharing is also critical, though with groups like LVIS, less so for our library.	Mar 4, 2011 11:30 AM
67	Many of the colleagues in my age bracket seem to be operating with insufficient information and this makes service to the public more labor intensive.	Mar 4, 2011 11:43 AM
68	digitization allows for broader access to more collections	Mar 4, 2011 11:50 AM
69	There is always need to update skills and knowledge.	Mar 4, 2011 12:08 PM
70	A good regional fit	Mar 4, 2011 12:15 PM
71	I selected Hospital services because I work in a hospital library	Mar 4, 2011 12:16 PM
72	SCRLC is one of the few places for continuing ed. that has a reasonable cost and distance.	Mar 4, 2011 12:16 PM
73	It's the program most applicable to our facility	Mar 4, 2011 12:24 PM
74	We're small enough and non-traditionally trained enough that we need training that keeps us operating roughly parallel to other libraries like us; we need to learn how real libraries behave (even if we then choose not to be like them)	Mar 4, 2011 12:36 PM
75	Mostly preferred by staff	Mar 4, 2011 12:39 PM
76	Because this is the only way we can replenish our resources	Mar 4, 2011 12:40 PM
77	My #1 is what got me involved with SCRLC.	Mar 4, 2011 12:49 PM
78	we utilize the grant monies to help support our library services with UHS	Mar 4, 2011 1:02 PM
79	Coming from a nursing perspective- we can never have enough	Mar 4, 2011 1:41 PM
80	It is now more important than ever to be able to help people become more digital literate and obtain the skills needed to find employment and/or increase their skill level to futher their careers.	Mar 4, 2011 1:53 PM
81	Because none of us here has a library degree or a children's library major, we all need all the training we can get.	Mar 5, 2011 9:48 AM
82	for fun	Mar 7, 2011 4:59 AM
83	We use Question Point/"Ask a Librarian" as our primary virtual reference tool. It's a key tool for our staff and SCRLC offers a discount rate.	Mar 7, 2011 11:27 AM
84	Because if we don't learn, we die.	Mar 8, 2011 6:07 AM
85	We are a hospital based library	Mar 8, 2011 7:55 AM
86	It would seem like regional resource sharing should be one of the most important things to focus on -- how do we leverage the holdings, talent, etc. of the members of this regional library council? However, broader resource sharing initiatives like the IDS Project, for example (which I know not everyone is a member of), certainly decrease the need for and importance of 'regional' initiatives. So I will select Continuing Education, since this done on a regional level is very helpful, making it possible for staff to attend professional development events close to home, as travel budgets would not allow attendance otherwise.	Mar 8, 2011 11:09 AM

Other (please specify)

1	Assistance with focus groups, branding/public relations, strategic planning	Feb 21, 2011 11:47 AM
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Other (please specify)

3	Weekly events 'newsletter'-add links to prof education sites and articles	Feb 23, 2011 7:43 AM
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Other (please specify)		
1	None of the Above	Mar 1, 2011 5:55 AM
2	Our needs are simple. Just need health related info for programs and resources	Mar 3, 2011 12:43 PM
3	funded workshops for lower income and unemplyed patrons	Mar 4, 2011 11:46 AM
4	don't know what any of these choices mean; we may need all of them	Mar 4, 2011 12:39 PM
5	This has nothing to do with public libraries.	Mar 8, 2011 6:09 AM
6	Interaction with other Hospital based librарys	Mar 8, 2011 7:58 AM

Other (please specify)		
1	None of the above	Mar 1, 2011 5:56 AM
2	most not applicable	Mar 3, 2011 12:44 PM
3	We do not do digitization at our library	Mar 4, 2011 12:18 PM
4	Again, nothing to do with public libraries.	Mar 8, 2011 6:10 AM

Other (please specify)		
1	I am not interested in any of these options.	Feb 22, 2011 12:01 PM
2	Provide staff to emailed ref questions	Feb 22, 2011 3:31 PM
3	None of the above	Mar 1, 2011 5:56 AM
4	I do not see this as a priority	Mar 1, 2011 8:09 AM
5	These were hard to prioritize since AskUs and SMS text messaging are hig priorities.	Mar 3, 2011 11:57 AM
6	Need more info about QuestionPoint training and its use here	Mar 3, 2011 12:46 PM
7	We do not have any virtual reference needs	Mar 4, 2011 12:19 PM
8	again, say what? don't know what these choices offer me	Mar 4, 2011 12:40 PM
9	We don't need this service.	Mar 8, 2011 6:10 AM

Other (please specify)		
1	heighten awareness & provide opportunities for lib community exposure to new tech and net services	Feb 22, 2011 5:59 AM
2	ILLiad hosting	Feb 22, 2011 9:15 AM
3	not sure, but I think we have some of these things; discount and added funding for special needs are always appreciated	Mar 4, 2011 12:42 PM
4	Mentoring/consulting for IT & web design also important	Mar 7, 2011 11:37 AM

Other (please specify)		
1	n. a.	Feb 18, 2011 1:45 PM
2	Does not apply to School Library Systems	Feb 22, 2011 12:03 PM
3	I don't know what HLSP is. :(Mar 1, 2011 8:17 AM
4	Not a hospital, so not sure I should be answering	Mar 3, 2011 5:11 PM

Other (please specify)		
5	not our area, but please do help hospital libraries	Mar 4, 2011 12:43 PM

Other (please specify)		
1	collaboration grants between libraries and other institutions, e.g., museums, schools, historical associations and societies, etc.	Feb 28, 2011 9:23 AM
2	Provide workshops on how to use social media, etc. to promote individual libraries	Mar 3, 2011 7:04 AM
3	facilitate collaboration among library systems for benefit of member libraries (not the systems)	Mar 4, 2011 12:45 PM

1. Are there services or programs that we should stop offering? Please specify and indicate why.		
Response Text		
1	Newsbank	Feb 18, 2011 1:03 PM
2	None come to mind.	Feb 18, 2011 1:03 PM
3	watch TofH and dig use and stats carefully to evaluate its value to members compared to other member programs	Feb 22, 2011 6:02 AM
4	Second Life looks like a bust to me -- efforts spent there could be better spent elsewhere.	Feb 22, 2011 6:19 AM
5	Can't think of anything that would not affect others negatively.	Feb 22, 2011 8:24 AM
6	Newsbank, I would like to see a resource that would be more widely used.	Feb 22, 2011 12:05 PM
7	Don't know. Basically, the most used services from you are the OCLC access and a few workshops.	Feb 22, 2011 3:33 PM
8	ASK US 24/7 A waste of time and resources which does NOT serve our community and tax base!	Feb 23, 2011 6:44 AM
9	Services & programs are fine as is.	Feb 24, 2011 5:34 AM
10	Possibly adjusting budgets to reflect (for the next several years) less travel expenses when virtual workshops will provide adequate education instead of physically traveling to a destination.	Mar 3, 2011 10:14 AM
11	You do a wonderful job. We simply do not utilize most of your services due to our lack of a librarian and the simplicity of our needs.	Mar 3, 2011 12:49 PM
12	not sure	Mar 3, 2011 5:11 PM
13	not aware of any	Mar 4, 2011 9:36 AM
14	Tools of History.	Mar 4, 2011 11:44 AM
15	no	Mar 4, 2011 12:44 PM
16	Not aware of any you should stop, although we don't use many. you're a long way away, but we've always thought it was worth the trip when we come to Ithaca	Mar 4, 2011 12:47 PM
17	no	Mar 5, 2011 9:51 AM
18	Perhaps, but you haven't yet educated some of us on replacements for things you've already stopped offering. Case in point: we used to get a printed Union list of Serials. Many of us don't know what online source we can use that replaces that content.	Mar 8, 2011 6:13 AM

Please explain your ranking:		
1	WorldCat is an essential tool for students and faculty to identify relevant materials for their research.	Feb 18, 2011 1:06 PM
2	NesBank waste of money without local Gannett papers init.	Feb 18, 2011 1:07 PM

Please explain your ranking:		
42	We do not have our own WorldCat subscription, so use this shared account - thank you! NewsBank was better before the Gannett papers were pulled. We	Mar 8, 2011 11:21 AM

If you answered yes, when did you begin participating?		
1	Soon after it was announced (December?)	Feb 21, 2011 11:57 AM
2	November, 2010	Feb 22, 2011 7:33 AM
3	recently. as I just saw it...I am trying to catch up. Whew!	Feb 22, 2011 3:37 PM
4	The week the trial began	Mar 2, 2011 5:49 AM
5	October 2010	Mar 3, 2011 11:55 AM
6	Spring Semester, I believe.	Mar 3, 2011 12:30 PM
7	December 2010	Mar 3, 2011 1:42 PM

4. Please list any databases or content that you would like to see offered through SCRLC in place of or in addition to those listed. Indicate why they are important to your library users.

Response Text		
1	None come to mind.	Feb 18, 2011 1:06 PM
2	Arrange with Gannett to provide access to the online versions of their local papers!	Feb 18, 2011 1:07 PM
3	Ebook databases might be useful - e.g. Netlibrary	Feb 18, 2011 1:48 PM
4	Gannett newspapers (ProQuest). We lost access to the Ithaca Journal	Feb 18, 2011 1:56 PM
5	CQ Researcher	Feb 21, 2011 7:30 AM
6	Reference USA. There is a need for business information still at our library	Feb 21, 2011 8:05 AM
7	JSTOR, Agricola,	Feb 21, 2011 8:17 AM
8	GEOBASE -- is being dropped from FS, too pricey to purchase at subscription rates for our usage, but with all the gas drilling issues and all, it would be a good thing to which to still have access -- for anyone in the region.	Feb 22, 2011 6:23 AM
9	Science Direct. It is far too expensive for us.	Feb 22, 2011 8:29 AM
10	Full text dissertations. Important because they are needed for their research.	Feb 22, 2011 9:24 AM
11	Recorded Books online. However I know that would be cost prohibitive.	Feb 22, 2011 12:10 PM
12	Masterfile Premier	Feb 23, 2011 6:47 AM
13	Proquest Platinum (we liked it better than the state's choice this year-- Infotrac)	Feb 23, 2011 9:37 AM
14	Ancestry.com is the most used data base that our customers ask about	Feb 24, 2011 12:48 PM
15	Biography Resource Center, access to Ithaca Journal through a database.	Mar 1, 2011 8:22 AM
16	Britannica Online would be beneficial for student use.	Mar 2, 2011 6:34 AM
17	Reference Universe--used mostly for research when searching for items our library does not own. LexisNexis is great when doing research on the law and legal topics.	Mar 3, 2011 11:19 AM
18	We need legal databases such as Lexis, Loislaw, and/or Westlaw. But all are expensive.	Mar 3, 2011 12:35 PM
19	NOVEList	Mar 3, 2011 12:52 PM
20	I hope you will continue the subscription to WorldCat.	Mar 8, 2011 11:21 AM

If you do not attend, please explain why.

1	Our director usually goes, and our staff is too small to allow more than one person to be away at the same time.	Feb 18, 2011 1:07 PM
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If you do not attend, please explain why.

36	Time and distance constraint. Very limited by small amt of services we choose to use being a very small hospital library	Mar 8, 2011 8:05 AM
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Comments:		
1	I might attend if it is in Ithaca but have difficulty finding the time / availability; my colleagues attend	Feb 18, 2011 2:04 PM
2	Invite Nancy Pearl!	Feb 21, 2011 7:43 AM
3	Most likely I will be at School related events	Feb 22, 2011 3:39 PM
4	whatever fits into my schedule at the time	Mar 1, 2011 8:49 AM
5	unless my director personally asks me to attend	Mar 4, 2011 9:41 AM
6	Not on the weekends.	Mar 4, 2011 12:56 PM

Comment:		
1	I have to be honest, beyond continuing ed and databases subscriptions, I still don't really understand what SCRLC does.	Feb 21, 2011 8:07 AM
2	I do not care for the actual wording of the statement. Possibly it should be either reworded or changed?	Feb 22, 2011 12:12 PM
3	I know you are busy trying!!!	Feb 22, 2011 3:39 PM
4	From my limited experience with SCRLC, you seem to be doing an effective job.	Mar 4, 2011 6:47 AM
5	We have few advocacy groups that I feel are successful in our profession.	Mar 4, 2011 10:23 AM
6	Not enough complete knowledge of how scrlc serves all libraries	Mar 4, 2011 12:28 PM
7	I work with Nora Hardy through school library system connections; she is an awesome voice for libraries and their users.	Mar 4, 2011 12:53 PM

Mission Statement:		
1	hard to assess how you are "challenging" libraries and why - to what end?	Feb 18, 2011 1:50 PM
2	"The South Central Regional Library Council promotes library collaboration, training, resource sharing, leadership, advocacy and training to ensure superior information access for the communities of southern New York communities " (just playing with the words...)	Feb 18, 2011 2:04 PM
3	include "Academic, Special, and Public" before libraries.	Feb 21, 2011 5:39 AM
4	More colorful/poetic language. Not so dry.	Feb 21, 2011 7:43 AM
5	The South Central Regional Library Council leads, advocates for, and helps libraries to be creative and innovative in an ever-changing information-on-demand environment.	Feb 22, 2011 9:28 AM
6	don't have an opinion	Feb 22, 2011 3:39 PM
7	It's an awkwardly written statement that could use some wordsmithing. It says it, but it doesn't say it beautifully. I just spent a couple of minutes using the same words to come up with something. Conceptually it's fine, but it's awkwardly written.	Mar 3, 2011 12:10 PM
8	Honestly, I'd replace the word "challenges" with "supports" -- in today's uncertain times, if SC was challenging me instead of supporting me, I'd feel a bit bereft.	Mar 3, 2011 1:18 PM
9	what do you mean by challenges? include innovation- promoting collaboration and innovation in a	Mar 3, 2011 5:12 PM

1. If you could change one thing about SCRLC's programs and services, what would it be?		
Response Text		
1	I can't think of anything.	Feb 18, 2011 1:07 PM

1. If you could change one thing about SCRLC's programs and services, what would it be?

Response Text		
2	Stop doing workshops and training on Second Life! Discriminates against those with lower bandwidth and slower computers. Put that energy into other training platforms.	Feb 18, 2011 1:10 PM
3	Greater member involvement. I've more time to attend programs in the summer. Sept/Oct and Jan/Feb are my busiest times in an academic setting.	Feb 18, 2011 2:07 PM
4	Make workshops/professional development events more geographically accessible to members in Auburn/Cayuga County.	Feb 21, 2011 7:44 AM
5	More continuing education opportunities.	Feb 21, 2011 8:07 AM
6	Make Alfred closer to Ithaca!!! Not possible though.	Feb 21, 2011 8:18 AM
7	I appreciate SCRLC's focus on change in libraries, emerging technologies, library collaboration, etc. I guess what I would change is to continue to bring more focus on SCRLC's work, even if it means eliminating some services. Focus on SCRLC's role in promoting communication and collaboration among libraries.	Feb 21, 2011 12:06 PM
8	Very pleased with SCRLC programs and services	Feb 22, 2011 7:09 AM
9	More workshops	Feb 22, 2011 7:34 AM
10	We depend on SCRLC so much that I'm afraid that at this time any changes might be viewed as a decrease in service.	Feb 22, 2011 8:33 AM
11	More continuing ed./training.	Feb 22, 2011 9:31 AM
12	More workshops for school librarians.	Feb 22, 2011 12:13 PM
13	Too many multiple mailings	Feb 23, 2011 9:40 AM
14	Get out to the membership more.	Feb 24, 2011 7:07 AM
15	Full funding!	Feb 24, 2011 12:32 PM
16	I would like to know more about what SCRLC does. I realized how much I don't know in doing this survey.	Mar 1, 2011 8:23 AM
17	need to pass along to all library workers, not just administration	Mar 1, 2011 8:50 AM
18	At this point in time, I do not know enough about the programs to make suggestions.	Mar 2, 2011 6:35 AM
19	The majority of continuing education programs should be available via webinar	Mar 3, 2011 12:54 PM
20	More CE programs. Glad that SCRLC is doing online training. Even with a short drive, its not always convenient to attend on-site. But don't give up in-person workshops! Need training webcasts on the website on the services offered. SCRLC should be on the bleeding edge and testing new things like mobile technology, geo, Second Life, e-readers, maybe have a sandbox? Also cooperative purchases and discounts.	Mar 3, 2011 5:26 PM
21	I receive too many emails from SCRLC about things that do not pertain to my library.	Mar 4, 2011 12:26 PM
22	Easier parking for workshops in Ithaca	Mar 4, 2011 12:29 PM
23	Nothing	Mar 4, 2011 12:49 PM
24	Give you more resources to work with.	Mar 4, 2011 12:53 PM
25	I do not use services enough to comment.	Mar 8, 2011 8:10 AM

2. Please add any other comments or suggestions that you would like to share. Thank you once again for your time!

Response Text		
1	Keep up the good work! (especially in these difficult times)	Feb 18, 2011 1:07 PM

2. Please add any other comments or suggestions that you would like to share. Thank you once again for your time!

Response Text		
2	Sometimes I'm overwhelmed by how much you do! Keep up the good work.	Feb 18, 2011 2:07 PM
3	I am so thankful for all the opportunities to learn and grow, sometimes not directly related to my current job title but always interesting, welcoming and encouraging.	Feb 22, 2011 6:53 AM
4	Thanks for all your assistance in our efforts to share information in the medical field.	Feb 22, 2011 7:09 AM
5	It appears, from this survey, that SCRLC is trying to reaffirm what is already in place. Take a look at the other 3R's. What are they doing? What training do they offer? Be aware of what is outside of our region.	Feb 22, 2011 9:31 AM
6	Perhaps there should be multiple listservs. I find that very few of the items currently sent out have any relevance to school libraries, but I don't want to be entirely out of the loop.	Feb 23, 2011 9:40 AM
7	Thanks for all you do and for not "writing us off" because we are so small and basic.	Mar 3, 2011 12:54 PM
8	I'm a big fan of SCRLC -- thanks for everything you do.	Mar 3, 2011 1:19 PM
9	Strength right now is in continuing ed and bringing in outside speakers since we get so little of it from our System anymore	Mar 4, 2011 12:29 PM
10	Thanks for all your hard work through out the year	Mar 4, 2011 12:49 PM
11	Fight the good fight!	Mar 4, 2011 12:53 PM
12	Nora Hardy is a very knowledgeable and passionate about her hospital libraries. I have found her annual visits very helpful.	Mar 8, 2011 8:10 AM
13	I suspect I would feel more connected to SCRLC if we used more of your services. However, since we are a part of the SUNY system and the IDS Project, there are fewer reasons to turn to SCRLC. For example, an initiative like the IDS Project seems like something that would come from the regional library councils, but it is not. Similarly, we take advantage of many professional development opportunities offered through the SUNY Librarians Association, and regional chapters of ACRL and SLA, as well as the State Library (College of DuPage webinar series). We get databases through NOVELny, SUNY Connect, SCRLC, and local purchases done mostly through WALDO which is then billed through you. Frankly, there are so many different library groups, with so much overlap, that is hard to think about (and determine) your specific role in all of this.	Mar 8, 2011 11:33 AM
14	I hate to even complete the survey as we don't use the services enough to have an opinion that should be considered in creating your strategic plan. It is harder and harder to know how each individual end user of online services as they use them from so many different locations/methods. Thanks for asking though, good luck,	Mar 9, 2011 8:49 AM